



Breaking Barriers:

REPORTING CHALLENGES IN AUTOMOTIVE REPAIR



The Right to Repair is Under Threat

As vehicles become more advanced, manufacturers are restricting access to essential repair tools, parts and software. These barriers drive up costs, limit consumer choice and put independent repair shops at risk.



How You Can Help

Share your experience. Fill out our survey and tell us about the repair barriers you've faced. Together, we can protect the right to repair and ensure fair access to automotive repair for everyone.

Common barriers to repair include:

- **Restricted access to diagnostic software and repair information:** Independent repair shops struggle to access the data necessary for repairs.
- **Proprietary parts:** Some vehicle components are designed to work only with authorized dealers.
- **Third-party repair limitations:** Consumers are forced into using costly dealership services instead of trusted local repair shops.

Why Reporting Matters

Every repair restriction impacts consumers, technicians and independent shop owners. By reporting your experience, you help to:

- **Show the real-world impact:**
Personal stories highlight the need for legislative action.
- **Support fair competition:**
Ensuring all repair shops have access to tools, parts and software keeps repair costs reasonable.
- **Protect consumer choice:**
Everyone deserves the freedom to choose where they get their vehicles repaired.